

Technical service request form

Send by email to support@artusair.com

DATE

Applicant (direct Artus Air Ltd customer in case of service requests for units under warranty)

CUSTOMER	<input type="text"/>
ADDRESS	<input type="text"/>
CONTACT PERSON	<input type="text"/>
TELEPHONE	<input type="text"/>
E-MAIL	<input type="text"/>

End user (location of defective unit)

CUSTOMER	<input type="text"/>
ADDRESS	<input type="text"/>
CONTACT PERSON	<input type="text"/>
TELEPHONE	<input type="text"/>
E-MAIL	<input type="text"/>

Details of Artus unit

MODEL	<input type="text"/>	QUANTITY	<input type="text"/>
SERIAL NUMBER	<input type="text"/>	PROD. DATE	<input type="text"/>
ARTUS SALE SHIP. DOC.	<input type="text"/>	SHIP. DOC. DATE	<input type="text"/>
WARRANTY	YES NO		

PROBLEM

NOTES

By signing this form the Applicant accepts paying intervention/repair costs if, in the final opinion of Artus Air Ltd, the unit in question, although under warranty, does not have a defect or that defect cannot be attributed to the manufacture of the product. Likewise, by signing this request, the Applicant confirms that he has read and accepted the Artus Standard Conditions of Sale. This form, duly filled in, must be sent to Artus Air Ltd, support@artusair.com.

APPLICANT _____
(signature)

ON BEHALF OF _____
(company)

(Space reserved for Artus Air Ltd)